



# SECURICO CCTV

**Securico CCTV System**

**Quick Start Guide**

**Version 1.1**

**Sept 2018**

# Quick Start Guide - Securico CCTV System

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## User Manual

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### **About this Manual**

This manual is applicable to Securico CCTV Systems using Hikvision hardware and software.

The manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons.

Please use this user manual under the guidance of professionals.

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### Technical Support

Technical Support hours are Monday to Friday 9am to 5pm

Should you require further technical support please email:

[support@securicocctv.co.uk](mailto:support@securicocctv.co.uk)

## Chapter 1. Software to Use

### Android

Search the Play Store for **Hik-Connect** or use this link:

[https://play.google.com/store/apps/details?id=com.hikvision.hikconnect&hl=en\\_GB](https://play.google.com/store/apps/details?id=com.hikvision.hikconnect&hl=en_GB)

Alternatively you can use **IVMS-4500** also from the Play Store

### iPhone / iPad

Search the App Store for **Hik-Connect** or use this link:

<https://itunes.apple.com/gb/app/hik-connect/id1087803190?mt=8>

Alternatively you can use **IVMS-4500 Lite** also from the App Store

## Chapter 2. Add Your CCTV to another Mobile Device

When your new CCTV system is installed, the site engineer will help you register your phone for use with the system, so that you may view the footage live, or playback an earlier recording.

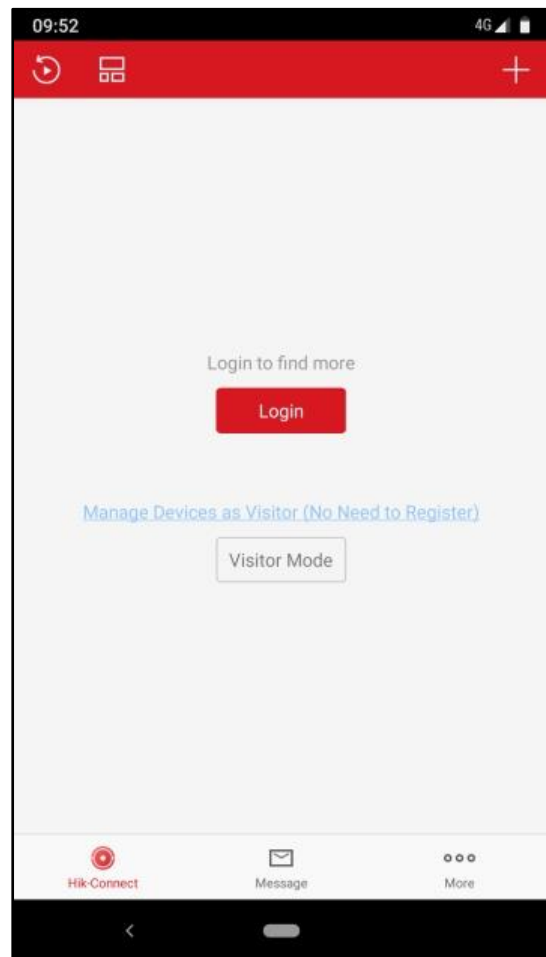
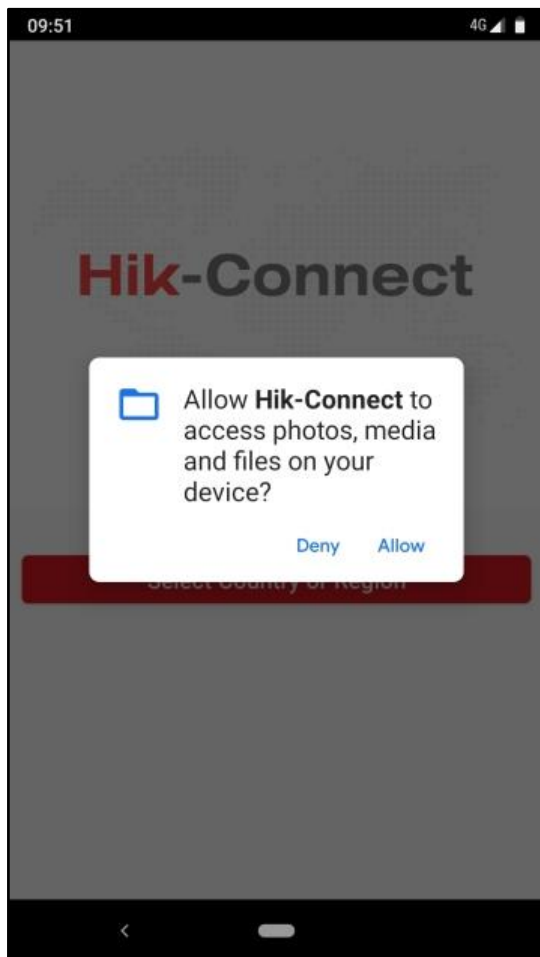
The steps below will help you add your CCTV to another phone or tablet.

You can also use these same steps if you get a new phone.

### 2.1 Open the App

Accept any permissions the app requires to run. Select United Kingdom from the Regional Settings.

Tap **Login**



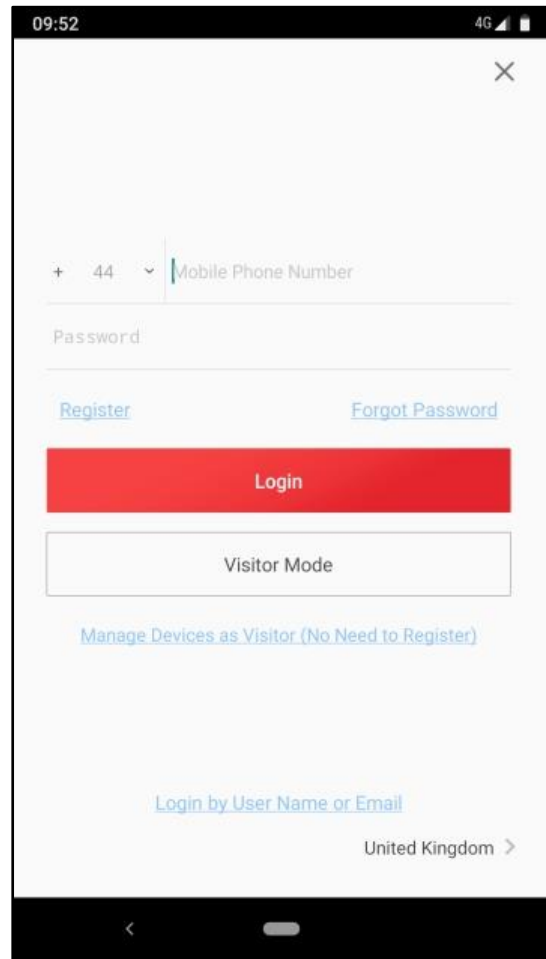
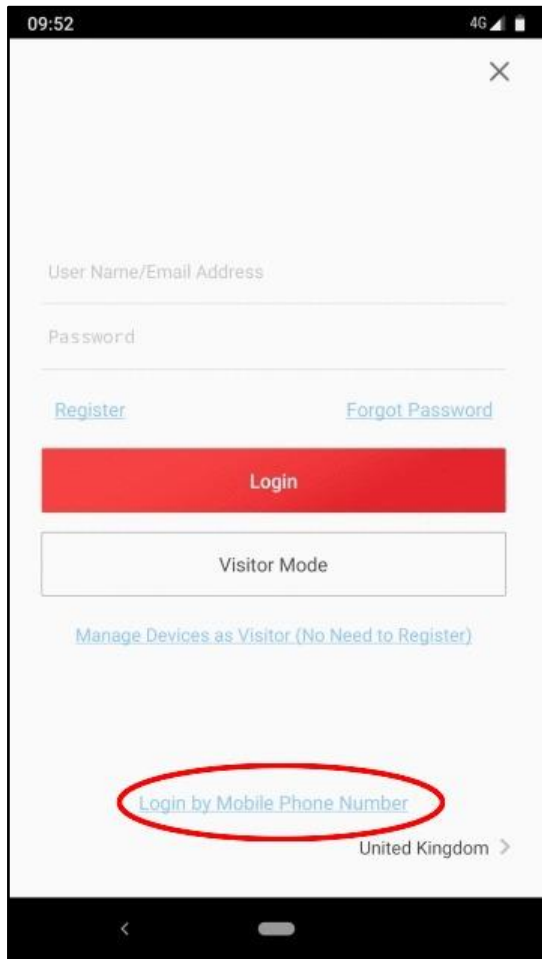
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## 2.2 Login options

As you have already registered and added your CCTV device you just need to log in to the new phone or tablet.

Our engineers will have registered your system by your phone number, so tap the option **Login by Mobile Phone Number**

Enter your phone number in the **Mobile Phone Number** box and enter your password in the **Password** box



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## 2.3 Forgotten password

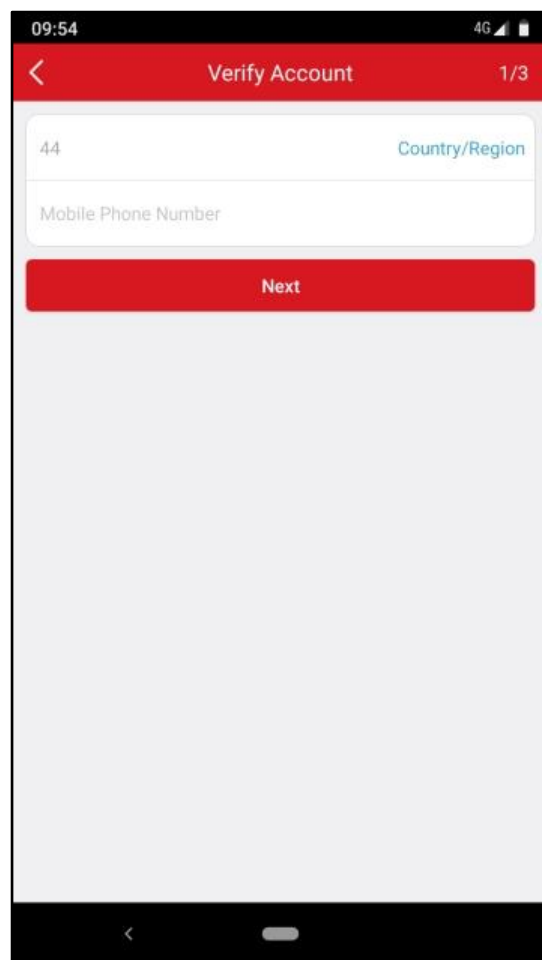
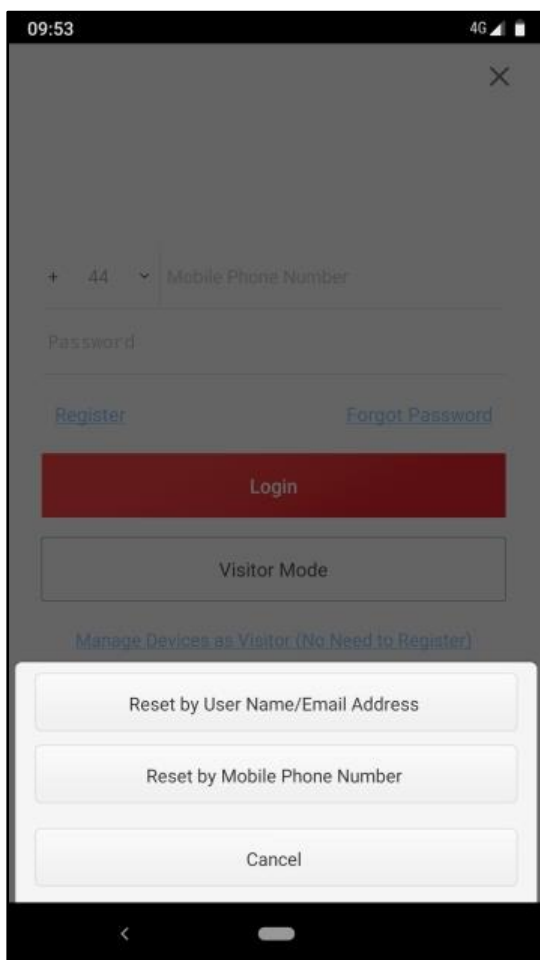
If you get to the login screen and cannot remember your password, tap on **Forgot Password**.

Choose the option to **Reset by Mobile Phone Number**.

Enter your phone number in the appropriate box and tap **Next**.

A security code will be sent by text message to the mobile number you entered. Type that security code as requested on screen. You will then be asked to enter a new password.

Please note: You will be prompted to enter your new password on any other devices you've already set up.

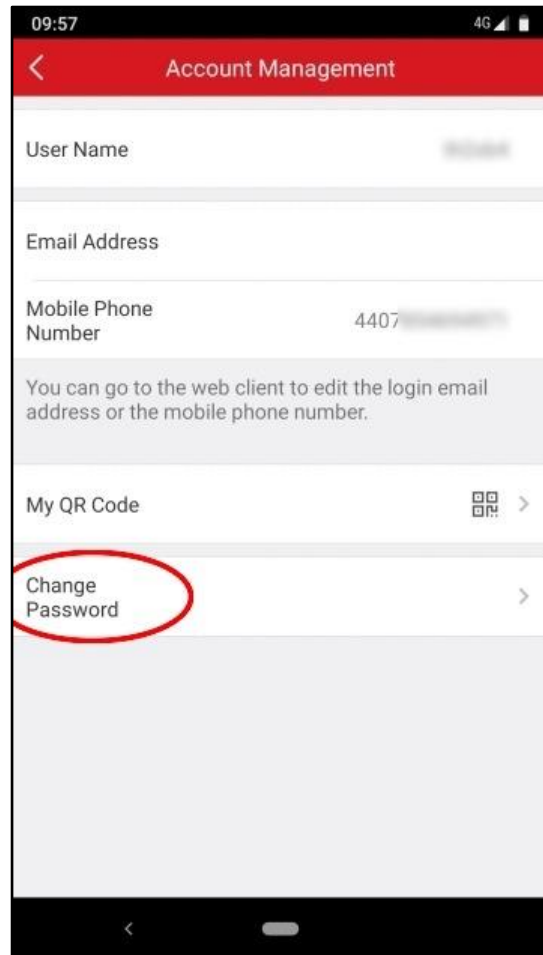
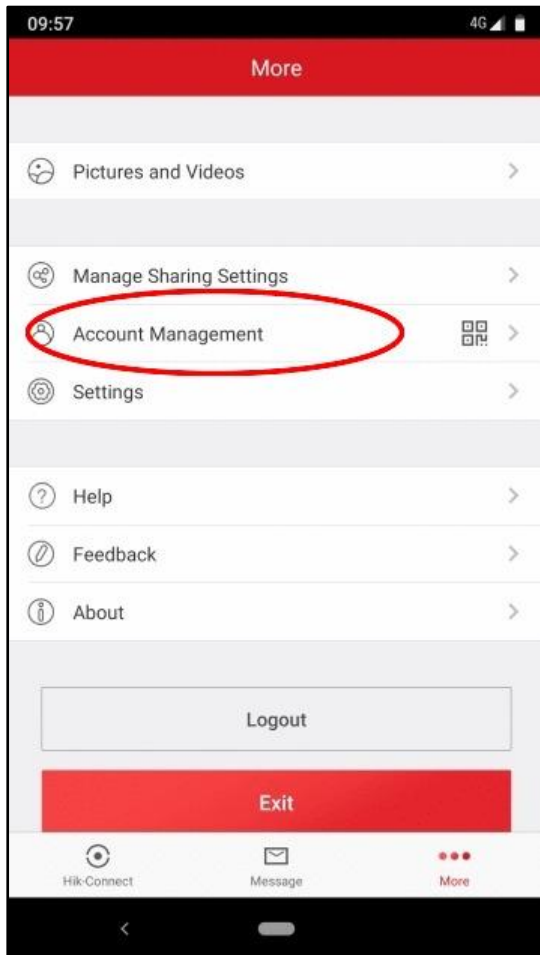


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## 2.4 Changing your password

If you are already logged into the app and you know your password, but need to change it, for example for security reasons, tap on the **More** option from the **My Device** screen.

Then tap **Account Management > Change Password**. Follow the on-screen instructions.





## Chapter 3. Viewing Live CCTV on Your Phone

Select the device from the list by tapping its name. Usually you will only have one device, unless you manage multiple CCTV systems (fig.1).

A smaller view of the CCTV cameras will appear on the screen. Tap this smaller view of the CCTV cameras (fig. 2).

Use the numbered buttons below the CCTV images to view a collage of all your cameras (fig. 3).

Double tapping a camera view will enlarge that camera to fill your device's screen.

Double tapping again will take you back to the camera collage.

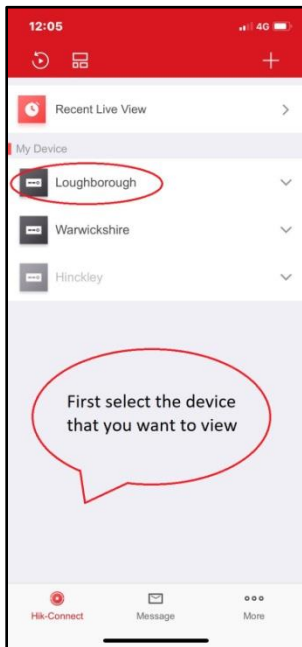


fig. 1

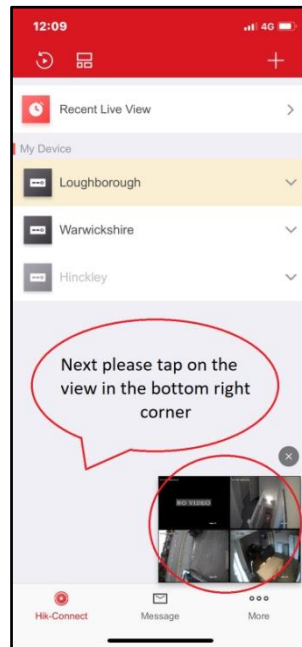


fig. 2

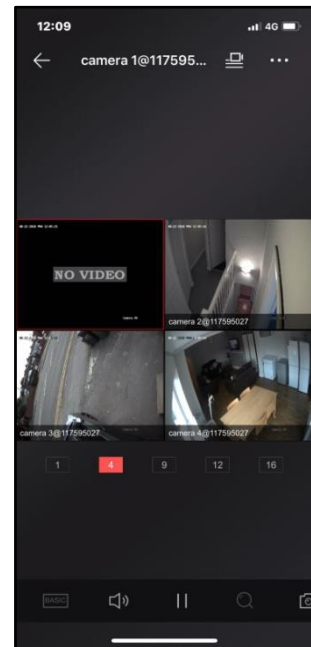
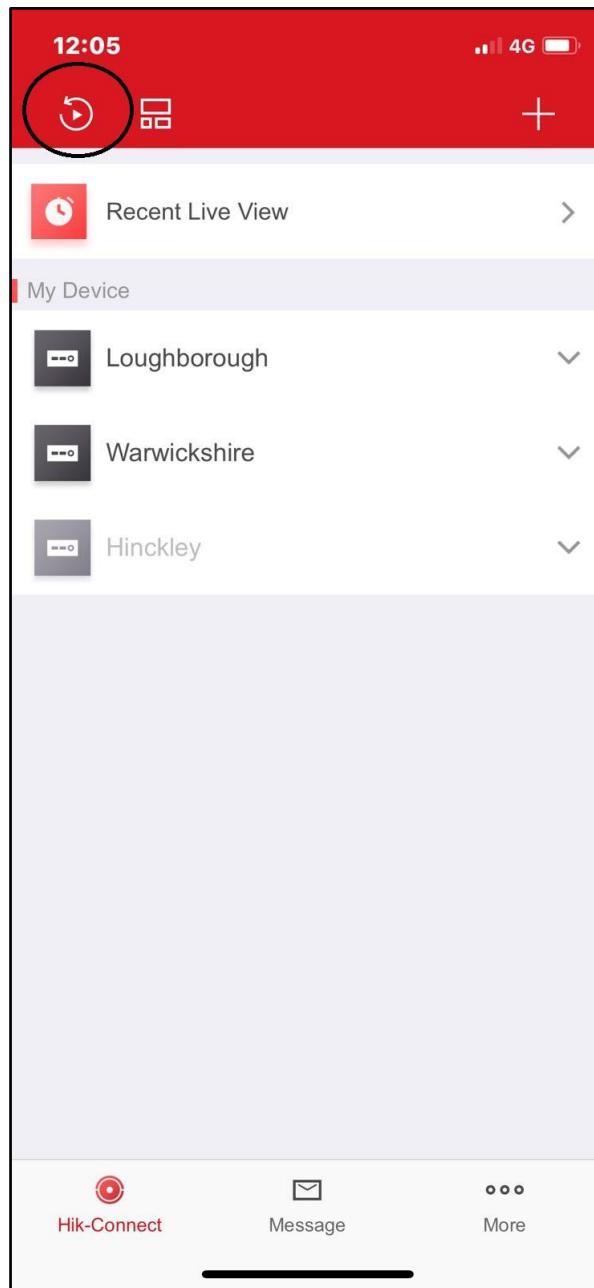


fig. 3

## Chapter 4. Playing Back Footage on Your Phone

From the **My Device** screen, tap on the playback icon shown in the image below.



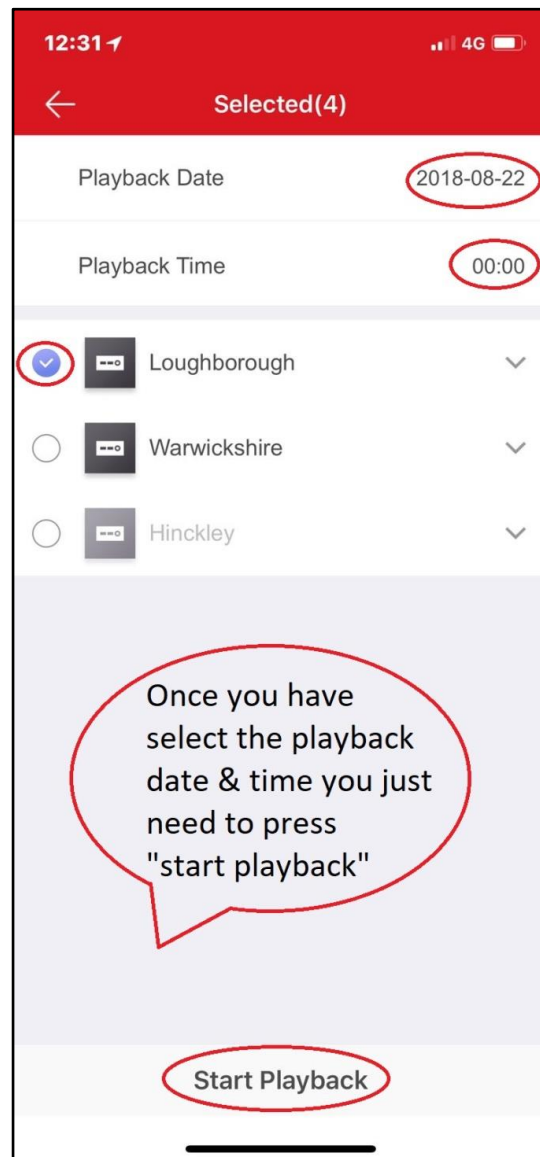
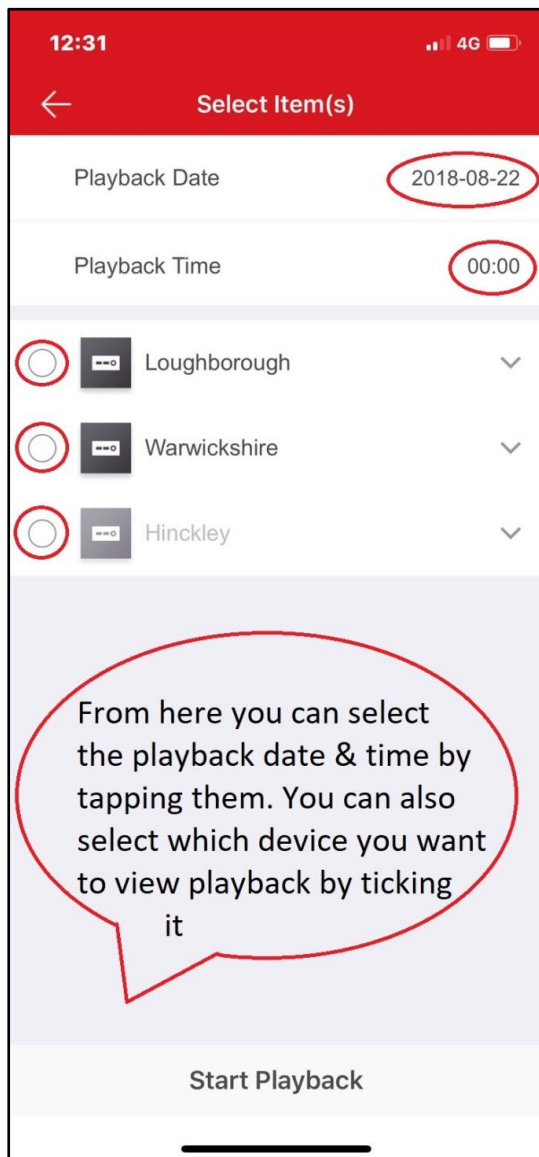
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Playback of footage is broken into 24 hour sections.

Choose the required **Playback Date** and **Playback Time** as shown below.

Tap the circle next to the device that contains the footage, which places a tick in the circle.

Once you have selected the required date, time and device, tap on **Start Playback**.

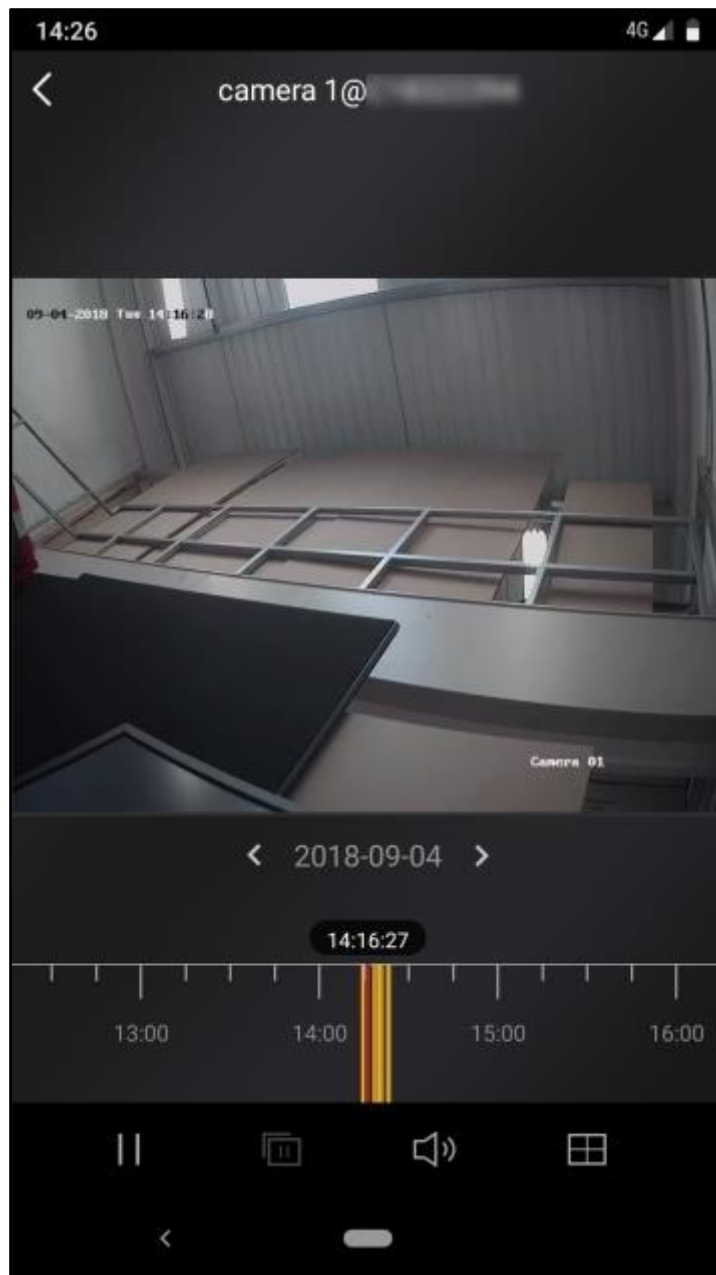


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During playback, use the time slider in the lower part of the screen, to jump to different points in the 24 hour period you selected previously.

Use the pause button (II) as required.



## Chapter 5. Export and Share Footage

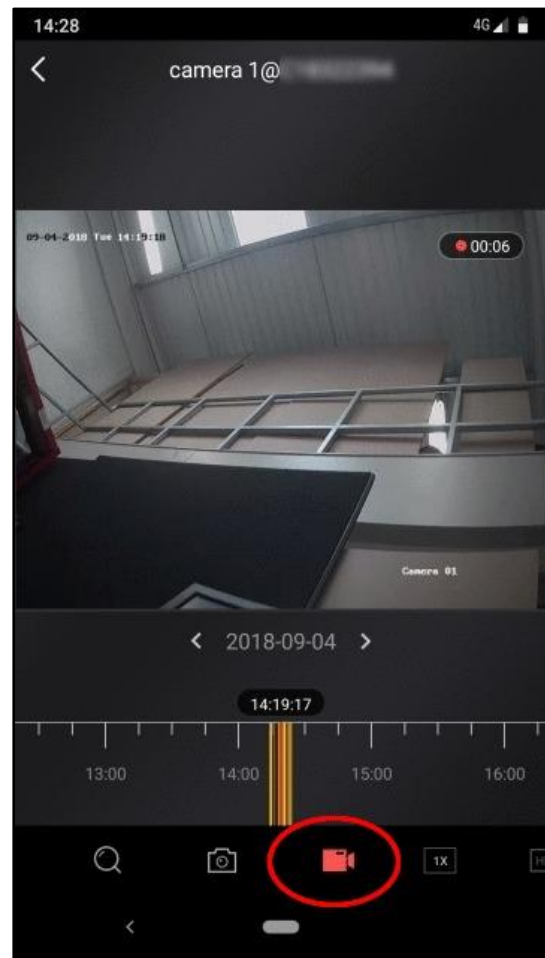
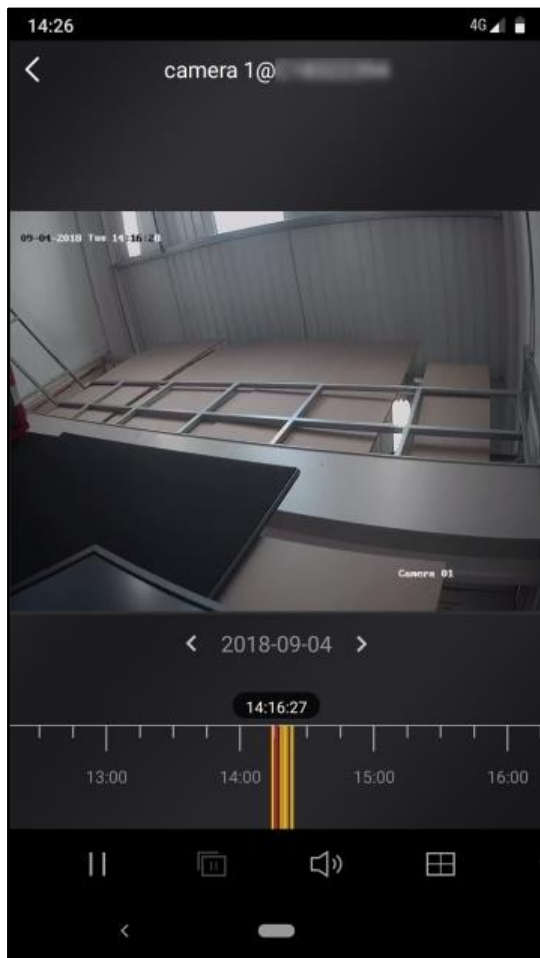
Playback the required footage as described in chapter 4.

Below the time-slider, slide the strip of icons left to find more icons and functions.

Note the camera icon (for still images) and the video camera icon for capturing video footage.

At your chosen start point, whilst the footage is playing, tap the video camera icon to start recording. The icon turns red to signify recording (as circled below).

At the end point of your required footage, tap the video camera icon again, to stop recording.

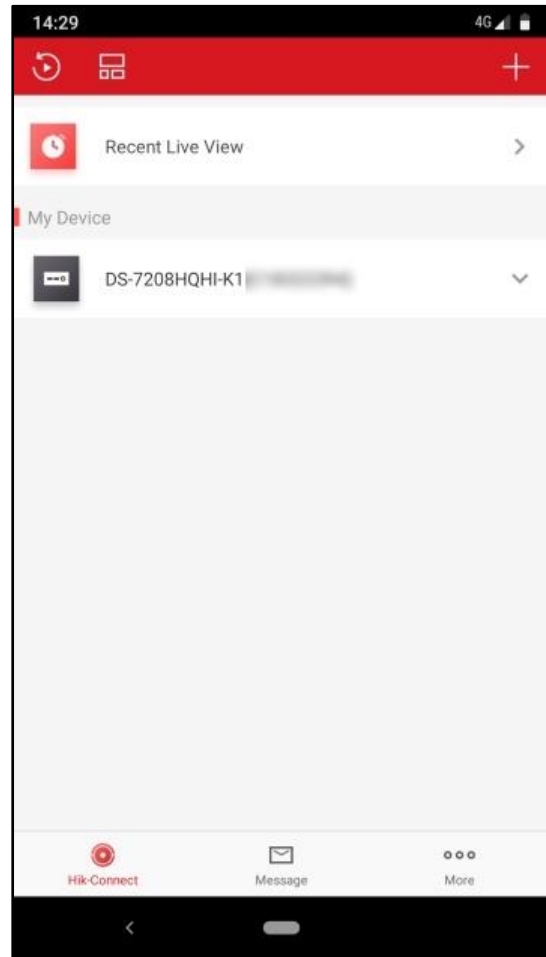
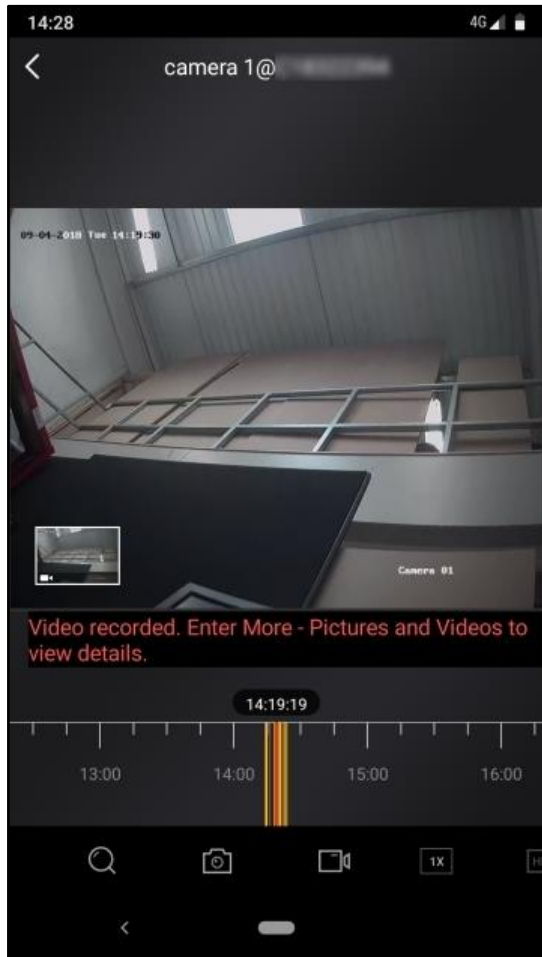


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When you have stopped recording, the message “**Video recorded...**” shows on screen.

Use the < arrow (top-left of the screen) to go back the **My Device** page.

Then tap the **More** option (bottom-right of the screen).

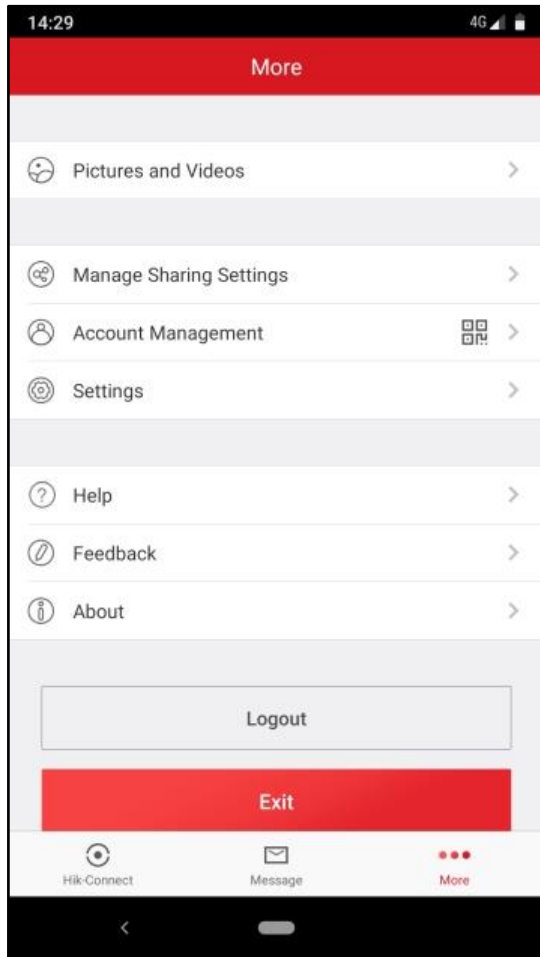


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From the **More** screen, choose **Pictures and Videos**.

All of your captured picture and videos will show here.

Tap on the required recording to select it.



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From this **Preview** screen, use the share button (as circled).

Select an app to share it to. For example an email app/recipient or cloud storage.

Please note that the sharing screenshot (below right) will differ slightly on iPhone / iPad.

You may also delete the captured footage from this screen. This only deletes the captured image or video from your mobile device, not the CCTV DVR/NVR unit.

